

**WEST OF TWIN PEAKS CENTRAL COUNCIL**  
**P.O. Box 27112**  
**San Francisco, California 94127**

March 26, 2008

Mr. John T. Kanaley  
Executive Administrator  
375 Laguna Honda Blvd.  
San Francisco, CA 94116

Dear Mr. Kanaley:

The West of Twin Peaks Central Council (WTPCC) represents 16 homeowner associations surrounding the Laguna Honda Hospital and environs on the west side of San Francisco. WTPCC has consistently worked with Laguna Honda over the years on issues of patient placement, acceptance policies, budget issues, major construction and rebuild issues, and most recently attempts to provide housing for the homeless population, urging Laguna Honda to honor promises made to voters in 1999 to rebuild 1200 beds, and questioning the validity, source and approach on the Chambers settlement agreement.

On Tuesday, March 25, 2008, WTPCC voted unanimously to write to you to document our objections in the strongest possible terms to the methods, tactics, and practices employed by the community affairs staff at Laguna Honda Hospital.

Unfortunately, WTPCC must go on record in defense of a delegate member of our volunteer organization. He has been subjected to tittle-tattle, and a mean spirited whispering campaign with the added act by your Community Affairs representative of contacting the delegate's neighbors to inquire into his character, intentions and political beliefs.

This wasn't the first instance of your staff conducting these undiplomatic and astonishing actions, and due to that fact, we individually and collectively felt a line has to be drawn. For the record, you should be aware of the two most recent incidences involving your community affairs staff.

Firstly, your staff has telephoned surrounding neighbors of a delegate who reports on Laguna Honda matters, to inquire as to whether or not he is seeking political office and infer his desire for advancement. Then neighbors were queried as to whether or not the neighbors share the delegate's views on Laguna Honda issues. This is hardly an acceptable approach in community relations. And for the record, the delegate's neighbors **do** share his views.

Secondly, at February 25, 2008 WTPCC meeting, Mr. Marc Slavin was invited to be a guest speaker. In the course of his comments, he again singled out by name two of the individuals reporting to us on activities at Laguna Honda. He specifically named and derided Patrick Monette-Shaw. He is not a delegate, but has worked closely with several delegates, and been an invited guest at WTPCC - just as your employees have been invited guests. Mr. Slavin was publicly challenged and upset several delegates by his inappropriate comments stating Mr. Monette-Shaw "has sued the City three other times". Mr. Slavin was silent on the facts that the suits in no way benefited Mr. Monette-Shaw nor did he receive monetary value from his public stands, choosing rather to cast doubt on his intent. Mr. Slavin's is a highly paid lawyer himself; with political acumen so the clever inference to "vexatious litigant" in a homeowner group was intended to do harm. For many, it felt unprofessional and malicious. For others, it felt inappropriate, unnecessary, and reprehensible. I have not had a chance to contact Mr. Slavin directly to discuss the incident, but I intend to do so. For that matter, I have not discussed the matter with Mr. Monette-Shaw, but copy of this letter he will read our stance.

Consider this letter documentation by the WTPCC that taxpayer funded positions specifically designed to increase community awareness and understanding of Laguna Honda Hospital should seek to do so and refrain from these types of unkindly tactics. Basic democratic principles speak clearly to the involvement and voice of the citizenry. Perhaps your employees should be reminded of such.

Sincerely,

Denise LaPointe

cc: Supervisor Sean Elsbernd

All interested parties